

KONE

THE
ORACLE

HOUSE OF TRASER



Footsie's

PEDESTRIAN AND INDUSTRIAL ENTRANCE SOLUTIONS

KONE Doors



A history of service



Ensuring the continued safe and easy movement of people and goods through industrial, commercial and retail environments relies heavily on equipment reliability and service back-up.

From our very early foundations which go back over 130 years we have constantly maintained our focus on reliability in all areas of our business. This focused approach has underpinned our growth and positioned KONE Doors as the UK's leading and largest door, maintenance and repair business.

Although we are large we are also local, with a nationwide network of service centres providing a rapid response to customer requests for site attendance, irrespective of the time we receive the call day or night.

Reliability for KONE Doors embraces everything we do, from design and manufacture to the nationwide maintenance and repair service we provide that covers all makes of door, gate and barrier equipment.

As part of the Global KONE Corporation renowned for its innovation, high quality and standards of safety you can be sure of our one single goal - to meet and exceed the specific needs of our customers, irrespective of the industry sectors in which they operate.



Experience, expertise & quality

Providing the best solution for any customer request can only be achieved through experience and expertise. That's why when you choose a KONE elevator, escalator or door solution you will experience consistency across our product range, delivering innovation, build quality and in-service reliability. Many of our customers take advantage of this collective resource to match their building's people flow and goods transport needs.

Solutions to match your needs

KONE Doors provide a manufacturing and refurbishment service for almost every environment including retail, office, healthcare, infrastructure, hotels, residential and more.

Experience that counts

Our vast resources and experience of solving problems and providing access and entry solutions can be drawn upon for their buildings irrespective of sector.

Rapid local response

One of KONE Doors' primary objectives is to respond quickly to customer requests for assistance. We provide customers with a 4 hour response service, 24 hours a day.

We have over 30 nationwide service centres with 24/7 local coverage. Our engineers have access to your locally based KONE Doors service centre providing workshop facilities and access to our large stock of replacement parts.



Multi-make repair & service

Whatever the make and whatever the problem you can rely on KONE Doors for help.

We provide a one-stop-shop, offering you a complete solution which includes routine service, repair, upgrading and replacement.

Manufacturing

We understand the need for equipment compatibility and, for customers with different makes and manufactures of entrances, we can if required fabricate difficult to get replacement items. Our one point of contact approach particularly in this area saves customers both time and money.

When manufacturing standard or bespoke products we maintain strict quality standards. In the industrial door market we are one of only a few companies in the entire UK who are accredited by the LPCB (Loss Prevention Certification Board) to undertake the manufacture, installation and maintenance of certified fire doors.



Quality Systems Certificate No. 122
Assessed to ISO 9001:2000
Certificate 122a Assessed to LPS 1197
and Certificate 122b Assessed to LPS 1056



Pedestrian doors

Throughout the UK countless numbers of people enter and leave buildings, shopping centres and public places without a thought of the entry doors that they use.

As part of the Global KONE organisation where passenger movement is paramount, we understand the need for innovative design and manufacture capable of standing the rigors of the constant demands of public access.



Generally we associate new equipment with new buildings but, for KONE Doors, the provision of new equipment spans new build projects, refurbishments, upgrading and the modernisation of existing premises.

With manufacturing plants in England and Europe supported by experienced and trusted design engineers, you can be sure that our standard and bespoke products fully live up to your expectations and the environment for which they were designed.

Including:

- Sliding
- Swing
- Bi-folding
- Telescopic
- Power assisted operators
- Curved sliding
- Revolving
- Emergency exit doors and systems
- Turnstiles
- Hermetically sealed

All powered products are environmentally friendly and energy efficient with options for controlled access if required.



Industrial shutters, barriers & loading bay equipment

One of the benefits of being the UK's largest industrial and pedestrian door maintenance provider is the wealth of experience we hold. This depth of experience strengthens our understanding of the need for well specified quality built and installed equipment.

We are passionate about customer satisfaction and together with you, we will discuss your precise requirements for usage, usage based life expectancy and, of course, budget.

With this information we will suggest the best product solution to meet your requirements for new, upgrading or replacement of the equipment under discussion.

All of the equipment we provide is manufactured to stringent high standards and with two key objectives: safety in operation and durability.



Industrial doors

Including:

- Overhead sectional doors
- Roller shutters
- Fire resistant roller shutters
- High speed doors
- Insulated roller shutters
- Lift doors
- Sliding folding shutter doors
- PVC/Crash doors

Barriers

Including:

- Rise and fall traffic barriers
- Automatic screen gates
- Sliding/Swing security gates

Loading bay equipment

Including:

- Dock levellers
- Dock shelters
- Scissor lifts
- Lifting tables

Other equipment

Including:

- Door entry systems
- Fire doors
- Road blockers
- Door closers
- Building access equipment
- Mobile door (vehicle/trailer shutters)

All powered products are environmentally friendly and energy efficient with options for controlled access if required.



Repair, service & upgrading all in a

When you commission KONE Doors as your service provider you will find that we do far more than just repair and maintain your equipment. Our customer led philosophy practiced throughout the company is designed to enhance the operational reliability and life expectancy of your equipment.

This philosophy, combined with our professional approach to the maintenance and repair of our customers' equipment, has established us as one of the UK's most consistent and reliable service providers in our market.

Our customer portfolio includes some of the UK's best known companies and of course many local businesses where automated access for people and goods are vital.

We understand the value of relationships and always endeavour to maintain single point of contact relationships for all of our customers throughout the UK. In practice this means that in each and every one of our depots we have sales specialists who look after the day to day requirements of our local customers.

For those customers with multiple locations we have both regional and national account management teams dedicated to personal service. The teams operate from our regional centres including the national accounts centre in Bristol.



day's work

On-site repairs

All KONE Doors service vans are fully equipped with tools and a selection of replacement parts covering the requirements of most call-outs.

All KONE Doors work is guaranteed

Work complies with:
BS7036 Pedestrian Doors
LPS 1197 Industrial Doors
LPS 1056 / LPS 1271 Fire Doors
(only approx 2.5% of door suppliers in the UK have this accreditation).
ISO 9001-2000 quality assured company

Fully trained and qualified engineers
Strict adherence to Health and Safety practices
Work area always cordoned off



KONE provides innovative and eco-efficient solutions for doors, elevators and escalators. We support our customers every step of the way; from design, manufacturing and installation to maintenance and modernisation. KONE is a global leader in helping our customers manage the smooth flow of people and goods throughout their buildings.

Our commitment to customers is present in all KONE solutions. This makes us a reliable partner throughout the life-cycle of the building. We challenge the conventional wisdom of the industry. We are fast, flexible, and we have a well-deserved reputation as a technology leader, with such innovations as KONE UniDrive™, KONE MonoSpace®, KONE MaxiSpace™, and KONE InnoTrack™. You can experience these innovations in architectural landmarks such as the Trump Tower in Chicago, the 30 St Mary Axe building in London, Schiphol Airport in Amsterdam and the Beijing National Grand Theatre in China.

KONE employs over 30,000 dedicated experts to serve you globally and locally in 49 countries.

KONE Doors

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www.kone.com



Nationwide Service

Over 30 branches throughout the UK

4 Hour On-Site Emergency Response Time*

*Target time may be influenced by local conditions.



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